

Faith M. Makhobotloane

Head: Management Services

Strategy-focused senior management executive accountable for intelligence oversight operations and reporting systems in the Office of the Inspector-General of Intelligence (OIGI)

Areas of Expertise

Strategy Development, Implementation and Governance | Intelligence and Counter-Intelligence (CI) Oversight | Legislative Compliance | Strategic Partnerships | Regulatory Compliance and Risk Management | Intelligence and CI Management | Due Diligence and Financial Management | Writing and Editing

Professional Experience

OFFICE OF THE INSPECTOR-GENERAL OF INTELLIGENCE (OIGI)
Oversight Principal Officer (January 2014 to date).

Ensure the formulation of the OIGI's strategic priorities and lead the development and implementation of Strategic and Performance Plans, in line with said priorities and in relation to the Intelligence Services overseen by the OIGI. Exercise command and control of, and take accountability for, operational proficiency in the designated area of responsibility within the OIGI, and ensure the maintenance of and adherence to applicable laws, regulations, policies, governance prescripts and guidelines as well as transformation objectives in line with the OIGI's Strategic and Operational Plans and Government initiatives. Establish and maintain relations at the appropriate level with external partners in support of the Inspector-General of Intelligence (IGI) and as required by line functional imperatives. Advise the IGI on operational efficiency and ensure that all applicable policies and directives are aligned with central government policy. Perform the functions of the IGI as contemplated in Section 7 of the Intelligence Services Oversight Act, 1994 (Act 40 of 1994) during periods of delegation of authority by the IGI in terms of Section 7(14) of the said Act.

- Aligned planning and reporting in the OIGI with the regulatory framework.
- Improved internal governance and compliance in OIGI operations.
- Presently working on the OIGI Writing and Style Guide.

STATE SECURITY AGENCY (SSA)

Manager: Security Advising and Auditing (2009 - 2013), and

Acting Manager: Security Investigations (June 2009 - March 2011).

Headed team of six managers overseeing information security management and relevant counter-intelligence measures in organs of state nationally and at the Republic's foreign missions. As Acting Manager: Security Investigations, supervised two managers on specific defensive measures and counter-intelligence investigations in all organs of state (nationally and internationally). Managed personnel security in government departments and state-owned enterprises while acting, intermittently (June 2009 - December 2013), as General Manager: External Vetting.

- Leveraged legal skills, when, as National Chairperson of the Security Managers' Forum (SMF) (established and operated under the aegis of the SSA), led a cross-functional team which reviewed the Constitution of the SMF.
- Augmented counter-intelligence awareness among senior government officials and Security Managers, and improved the management of information security in organs of state through less re-prioritisation and more targeted expenditure of security budgets.

**OFFICE OF THE INSPECTOR-GENERAL OF INTELLIGENCE (OIGI)
Review Officer (July 2006 - March 2009).**

Reviewed the intelligence and counter-intelligence activities of the Intelligence Services, and monitored compliance with the Constitution, applicable laws and regulatory framework on intelligence and counter-intelligence by the Services. Analysed findings made upon intelligence oversight engagements, and compiled recommendations within reports which contributed to the Certificates on the opinion of the IGI on whether any activity by the specific Service, during the review period, is unlawful, violates executive or ministerial directions, and unreasonably exceeds any of its powers.

- Showcased linguistic talent and core skills in intelligence oversight internationally by managing conference content and single-handedly compiling the proceedings of the International Intelligence Review Agencies Conference (IIRAC) hosted by the RSA in 2006.

**NATIONAL INTELLIGENCE COORDINATING COMMITTEE (NICOC)
Acting General Manager National Early Warning Centre (NEWC), (October 2003 - March 2004) and
Deputy Head, and Head: NICOC¹ Early Warning Centre (NEWC), (2001 - 2004).**

Managed the production of tactical and strategic early warning by the NEWC, partly based on responses to information requests to the Intelligence Services. Capacitated the NEWC through pointed recruitment of senior analysts. Managed the resources of the NEWC in accordance with applicable prescripts, e.g. ensured the compilation of NEWC budget packs to enable planned activities.

- Employed curriculum design skills within a strategic partnership to compile a training programme for NICOC analysts, presented by the Intelligence Academy.
- Headed the reconceptualisation project of the NEWC into the National Early Warning Centre, under the auspices of NICOC Principals.
- Represented NEWC in the activities of SADC's Working Group of Officials of the Organ on Politics, Defence and Security Cooperation.
- Led the change management team which migrated NICOC to an eco-friendly electronic data management system as part of the bigger data migration project of the SSA.

CAREER NOTE: Other positions within NICOC include HR Consultant (Training) from Jan 2003 to March 2005 and Portfolio Manager (Executive Support) from April 2005 to June 2006. Additional details are available upon request.

¹ NICOC Early Warning Centre was renamed National Early Warning Centre upon its reconceptualisation to align it with continental and regional early warning arrangements.

Early Career

- **MINISTRY FOR INTELLIGENCE SERVICES** • Pretoria and Cape Town
Personal Assistant. Office of the Deputy/Minister (1997 - 2000).
- **OFFICE OF THE PRESIDENT** • Pretoria and Cape Town
Assistant-Director. Cabinet Secretariat, (1995 - 1996).
- **MINISTRY OF WATER AFFAIRS AND FORESTRY** • Pretoria and Cape Town
Office Manager. Office of the Minister (July 1996 - Jan 1997)
- **DEPARTMENT OF EDUCATION AND TRAINING** • Pretoria
Subject Advisor. English Intermediate Phase (1993 - 1994).
- **UNIVERSITY OF SOUTH AFRICA** • Pretoria
Junior Lecturer. Department of English (1989 - 1992).

Education

- **Bachelor of Arts (English and Philosophy)**
University of Fort Hare, 1985.
- **Higher Education Diploma**
University of Fort Hare, 1986.
- **Master of Arts for Teachers**
University of Washington, Seattle, WA, U.S.A. 1988.
- **Bachelor of Arts (Hons) (English Language and Literature)**
University of South Africa, 1991.
- **Bachelor of Laws**
University of South Africa, 2008.

Awards

- Awarded the *10-year Loyal Service Medal* for members of the Civilian Intelligence Service. National Intelligence Agency. November 2007.
- Awarded the *20-year Loyal Service Medal* for members of the Civilian Intelligence Service. State Security Agency. December 2017.

Selected Management and Professional Training

- **Presidential Strategic Leadership and Development Programme (PSLDP)**
South African Management Development Institute (SAMDI), 2004.
- **Executive Development Programme (EDP)**
Public Administration Leadership and Management Academy (PALAMA), 2008.
- **Association of Inspectors General Training Conference**
Association of Inspectors General Institute (AIGI), 2015.
- **Introduction to Risk Management**
Institute of Risk Management South Africa (IRMSA), 2016.
- **Legal Interpretation**
Law Society of South Africa (Legal Education and Development), 2014.

Certification

Counterintelligence Management Training • Special Training Center (SVR), Moscow, Russian Federation. 2011.
