

PROFESSIONAL PROFILE

I am a certified Professional Director with 18 years of experience in Information and Communication Technologies. With a strong background in digital transformation, strategic IT planning, and governance, I have helped organisations leverage technology to drive business growth and operational efficiency.

Throughout my career, I have developed deep expertise in risk management, ICT governance, system deployments, and control processes within the Enterprise Resource Planning (ERP) technology domain, with a strong emphasis on SAP. I bring a wealth of experience overseeing IT initiatives, ensuring robust cybersecurity practices, and advising on technology investments.

I have a proven track record of guiding companies through complex technological landscapes, aligning IT strategies with broader business objectives, and fostering innovation. Passionate about driving sustainable growth through technology, I am committed to providing valuable insights to support organisational success in the digital age.

WORK EXPERIENCE

ERP Solutions Delivery Lead

Illovo Sugar
June 2024 – Current

- Ensure adherence to IT governance frameworks, regulatory requirements, and cybersecurity standards to safeguard organisational data and enterprise applications.
- Develop and execute IT strategies that align with the organisation's business goals and objectives.
- Oversee the daily operations of IT systems, and applications, ensuring they run efficiently and securely.
- Identify and implement emerging technologies to drive innovation and improve operational efficiency. Lead digital transformation initiatives across the organisation.
- Manage relationships with third-party vendors and service providers to ensure service level agreements (SLAs) are met and costs are optimised.
- Assess and mitigate IT risks, including cybersecurity threats and technology disruptions, and develop business continuity and disaster recovery plans.
- Lead and oversee key IT projects, ensuring they are delivered on time, within scope, and on budget.
- Develop and manage the IT budget, ensuring effective allocation of resources and cost control.

ERP Platform Manager

Sasol
June 2016 – May 2024

Key Functions & Responsibilities:

- Leading and managing the delivery of ICT Applications, SAP Solutions and Support services across all Sasol Business Units.
- Taking full responsibility for governance and controls of IT systems.
- Implementing and driving business process improvements.
- Driving SAP implementations and other applications support strategies to advance the business' strategic objectives.
- Managing ICT service providers' maximum performances against agreed Service Level Agreements on operational services and delivery of projects within cost and schedule.
- Developing and implementing structures, systems and processes required to support business strategic initiatives through seamless adoption of applications in the run space.
- Managing the entire SAP landscape to drive business value and support operations.

CONTACT

EDUCATION

Master of Information Technology
University of Pretoria

Post Graduate Diploma in Energy Leadership
Wits Business School

Executive Development Programme
Wits Business School

Management Advancement Programme
Wits Business School

BSc Computer Science
University of Limpopo

Professional Development:

Professional Director (PD) SA

ITIL Foundation Certification

DevOps Leader Certified

SAFe Scrum Master

SAP Certified Application Associate -
SAP Business Objects Access Control 10

SAP Certified Technology Professional –
Security

WORK EXPERIENCE

- Define Service Level Agreements (SLAs) for all contracted services in conjunction with the Build, Service and Supplier management function.
- Compiling, managing, and controlling forecasts and spending against annual operational budget.
- Review key performance indicators and ensure that specific service improvements are in place.
- Driving the ERP roadmap journey for Sasol and delivering on all SAP upgrade projects.
- Driving automation initiatives and continuous improvements in the environment.
- Taking full responsibility for governance and controls.
- Engaging and managing relationships with stakeholders.
- Responsible for disaster recovery and business continuity.
- Reducing costs through License Management.

SAP Technical Manager

Sasol

June 2013- May 2016

- Led excellent service delivery and ensured that the systems were stable.
- Managed the day-to-day operations and service delivery of Service Providers to enable a stable Sasol environment.
- Indirectly managed 180 SAP consultants who were responsible for delivering support services to Sasol Group of companies.
- Managed IT risk and ensured that policies and procedures were adhered to at all times.
- Managed clients' expectations and built relationships with numerous stakeholders.
- Managed ERP Incidents and projects to ensure that they are delivered within time and budget.
- Developed project plans specifying goals, strategies, staffing approaches and schedules.
- Identified risks and contingency plans and allocated resources.
- Managed escalations and acted as a single point of contact for SAP technical issues.
- Ensured that the team met SLA agreements.
- Reduced costs through License Management.

SAP SENIOR CONSULTANT

Accenture

December 2011 – June 2013

SAP SECURITY CONSULTANT

T-Systems

April 2009 – November 2011

IT AUDITOR

Ernst & Young

Reference

Oupa Kgasago [REDACTED]

Boitumelo Maketa: [REDACTED]

SKILLS



Risk Management

ICT Governance

Advisory Board Member

Process Management

Process Improvement

Enterprise Resource Planning

Training, Coaching & Mentoring

Project Management, Planning & Execution

Strategy Development & Execution

Stabilization of Operational Services

SLA Management

Contract Management & Negotiations

Change Management

Vendor/Supplier Management

Drive DevOps Adoption

Stakeholder Engagement

Performance Management & Evaluations

Budget Management, Planning & Forecasting

SAP Consulting Services

System Implementation

ICT Management

Business Continuity Planning