

Mpumelelo Tsuela

Gender: Male Race: Black

Address:

cell

Email

I have leadership and business skills gained in extensive IT environment, telecommunication, and retail environment. My experience and skills were acquired working in the information communication technology (ICT) environment. I have worked for ICT companies, my strengths and skills were obtained in providing the required leadership, support and enablement systems and processes to support the implementation of IT business strategies. In my various employment, I have gained extensive experience in leading IT project teams for delivery of major projects and gained extensive skills in being an effective/creative problem solver and motivator.

This has assisted me in balancing a variety of situations without difficulty in the consulting and management positions that span over 11 years. I'm currently working for Sasria SOC LTD as a senior IT Project manager my duties include manage the development, integration, configuration and deployment of new applications and systems software in the IT department. In my current role I have established ICT Policies, processes and ICT governance committees that oversees the successful operations of the IT department and its mandate to effective delivery of IT projects and ensure that all IT governance protocols are adequately adhered to. The IT initiatives that I'm heading must comply with internal and external Audit quality assurance, and they must be within the allocated budget tolerance of National Treasury. Over the years I have worked extensively with internal and external stakeholders from the public and private sector, amongst the many private and public stakeholders I have worked with include PWC, National Treasury, MMS group Audit firm, Santam insurance, Gijima, DAC, CloudSA, Guidewire systems and Dimension Data. I hold the following relevant qualifications, Post graduate Diploma Management Practice from Henley Business School (PGDip NQF8), Advanced Project Management Diploma from Cranfield College (AdvDipPM NQF7), Project Management Certificate AdvCerPM NQF6 UNISA, I'm an MBA(NQF9) candidate at Henley Business school and I'm in the process of completion of this qualification.

I served as non-executive member in the Audit and Risk Committee for the Department of Women, Youth and Persons with Disabilities, applying my knowledge, qualification and experience I have acquired over the years in the ICT sector to enhance and strengthen the overall IT control measures to enable the department to effectively achieve its strategic mandate. I'm also currently serve as member of the Transport Appeal Tribunal for the department of Transport. I am confident that with my attained governance and IT management expertise and skills I will be able to add value in providing the required oversight, and support management in implementing and the realisation of the overall the overall achievement of the company strategy.

EXPERIENCE

SENIOR IT PROJECT MANAGER, SASRIA SOC LTD

01/04/2020-CURRENT

- Manage the development, integration, configuration and deployment of new applications, systems software and/or enhancements to existing applications throughout the IT department.
- Oversee implementation of strategic IT Projects in organizations that are aligned with organizational strategic growth plans from inception to completion.
- Review and analyze existing applications effectiveness and efficiency, and then develop strategies for improving or leveraging these systems.
- Proactively ensure that IT contingency plans are in place for business continuity.
- Managing service provider relationships and contracts ensuring existing systems are supported.
- Liaise with Procurement department on the procurement of strategic applications.
- Tracking IT actual budget spend against actual spend in IT department.
- Formulation of migration plans of core systems that are prem to cloud.
- Managing Integrations and configuration leads in integration and configuration in IT project initiatives.
- Conduct daily stand-up meetings with all impacted cross functional departments key stake holders on all strategic IT initiatives in the organization.
- Lead and manage deliverables from cross functional teams within the organization to achieve IT objectives.
- Application of COBIT/ITIL/PRINCE2/Agile/DevOps methodology in implement in software development projects as per Sasria Project management framework.
- Report to IT Audit and Risk Steering committees on progress implementation and impact of all organizational IT initiatives.
- Attend Portfolio risk meetings for the organization to draft and present appropriate risk control strategies for the IT department.
- Reporting to Exco of all strategic IT project's status update and draft reports on key project progress and impact within organization.

- Report to audit committee and provide management comments on IT department progress against the overall strategy of the organization.

SENIOR PROJECT MANAGER, VODACOM
01/11/2016-30/12/2019

- Implementation from initiation to delivery of project lifecycle of software development improvement project in the organization across 3 functional business unites.
- Assist in the definition of project scope and objectives, ensuring technical feasibility by obtaining requirements from stakeholders and product owners
- High level and detail planning and ultimately the execution of project
- Monitoring and controlling of projects with all relevant development and subject matter expert team.
- Tracking project plan variance against baseline on budget, scope, quality and time, making adjustments to counter variances.
- Consolidating weekly sprints into reports through Scrum stand up meeting and present to stakeholders and product owners.
- Facilitate and support project reviews.
- Implement and manage changes through Agile principles and values according to product owner's functionality requirements as the project progresses.
- Consolidation, quality assurance, delivery of standard weekly and monthly reporting according to the service catalogue
- Establishes standards, tools and procedures for use on the project, including issue, risk, change, and information management.
- Collaborate and support PMO office and functional managers - regarding resource allocations.
- Negotiate with suppliers when additional resources and services are required.
- Sets up and manages support functions covering planning, tracking, reporting, quality management and internal communication.

- Satisfy requirements and obtain project signoff from the product owner, closeout, and project handover.

PROJECT MANAGER, SURESWIPE

1/5/2014- 30/03/2016

- Managing specific accounts
- Create and maintain scopes of work, timelines, and budgets. Effectively manage all, ensuring company profitability and accurate/timely resourcing
- Site and client visit broader and details understanding of requirements for those specific accounts.
- Accountable for tracking and reporting of budgets throughout the lifecycle of each account.
- Manage supplier relationships.
- Managing client and stakeholder expectations based on requirements.
- Ensure resource availability and allocation.
- Measure and control project performance

PROJECT COORDINATOR, BLUETECH

1/5/2012-15/4/2014

- Coordinate activities, resources, equipment, and information with internal and external LTE team.
- Assisting in planning and administration of targeted areas.
- Help prepare project proposals, timeframes, schedule and budget.
- Provides administrative support to the team and manager.
- Schedule adhoc meeting.
- Schedule stand up meeting (daily near roll-out)
- Schedule team/status meeting (weekly)
- Send agenda request to streams.
- Do budget reviews.
- Maintain succession plans for roles on projects as agreed with PM.

1/5/2009-30/3/2012

SUPPORT/ELLIES LIGHTING SOLUTION

- Roll out of energy saving products and services.
- Implementation of solar panels
- Technical professional advisor to customers
- Assisting with sales team's technical information
- Ensuring accurate reporting of all distributed units in specific location
- Assist with customer complaints and quarries.
- Communicate reports with senior management of improvement areas.
- Assist with retail display of products and services and promotions.

RISK AND AUDIT MEMBERSHIP

RISK AND AUDIT COMMITTEE MEMBER: DEPARTMENT OF WOMEN, YOUTH AND PERSONS WITH DESIBILITIES.

2023/ 05/01-2024/05/01

TRANSPORT TRIBUNAL MEMBER: DEPARTMENT OF TRANSPORT.

2024/06/01-CURRENT

EDUCATION

2022- CURRENT HENELY BUSINESS SCHOOL

MBA CANDIDATE

NQF9.

2020-2021: HENELY BUSINESS SCHOOL

POSTGRADUATE DIPLOMA MANAGEMENT PRACTICE

PGDip NQF8.

2019-2020: CRANFIELD COLLEGE

ADVANCE DIPLOMA PROJECT MANAGEMENT

AdvDipPM NQF7.

2018: UNISA

ADVANCE CERTIFICATE PROJECT MANAGEMENT

AdvCerPM NQF6.

2003: SENIOR CERTIFICATE

WESTERN PROVINCE COLLEGE

PROFESSIONAL CERTIFICATES AND TRAINING

**2022: APMG INTERNATIONAL
PMI® AGILE CERTIFICATE**

**2022: ISACA
COBIT 2019: ENTERPRISE GOVERNANCE AND MANAGEMENT OF INFORMATION
TECHNOLOGY CERTIFICATE**

**2022: PEOPLECERT
ITIL 4 CERTIFICATE**

**2019: PEOPLECERT
PRINCE2® PROJECT MANAGEMENT CERTIFICATE**

CORE MANAGEMENT COMPETENCIES

- Strategic capability and leadership skills
- Client orientation and customer focus
- Financial management
- People management and empowerment
- Change management
- Programme and project management

KNOWLAGE AREAS

- PFMA, BBBEE, King IV and National Treasury act.
- PMBOK, PRINCE2, AGILE, COBIT, DevOps, ITIL, CISM, CRISC

REFERENCES

1. *Journal of the American Medical Association*, 1978; 239: 1000-1001.
2. *Journal of the American Medical Association*, 1978; 239: 1001-1002.
3. *Journal of the American Medical Association*, 1978; 239: 1002-1003.
4. *Journal of the American Medical Association*, 1978; 239: 1003-1004.
5. *Journal of the American Medical Association*, 1978; 239: 1004-1005.
6. *Journal of the American Medical Association*, 1978; 239: 1005-1006.
7. *Journal of the American Medical Association*, 1978; 239: 1006-1007.
8. *Journal of the American Medical Association*, 1978; 239: 1007-1008.
9. *Journal of the American Medical Association*, 1978; 239: 1008-1009.
10. *Journal of the American Medical Association*, 1978; 239: 1009-1010.