

LEAN MAYANA MAKHUBELE

DETAILS

South Africa

Nationality

South African

Ethnicity

African

Driving license

C1 (Code 10)

Gender

Male

SKILLS

Communication Skills

Project Management

Enterprise Systems

Emerging Technologies

IT strategy

IT Governance

Enterprise Architecture

Stakeholder Management

Project Management

IT budgets

Research

LANGUAGES

English

Tsonga

PROFILE

Passionate IT Executive with over 20 years of progressive IT experience across Banking, Chemical, Oil and Gas, Real Estate Industries and in Public Sector. Proven track record of aligning technology strategies with business objectives. I have driven digital transformation, delivered on strategic projects, optimized operational efficiencies and strengthened IT Governance, Risk and Compliance and saving cost. I currently chair the ICT Steering Committee at Transnet Property. With the skills, knowledge and experience I have gained over the years, I can positively contribute to any organization.

I hold a Doctor of Philosophy (PhD) degree in Information Systems from the University of the Witwatersrand, and have successfully completed a General Management Programme at Gordon Institute of Business Sciences and an Executive Development Programme at Wits Business School.

INDUSTRY RELATED WORK HISTORY

Head IT / Chief Information Officer at Transnet Property, Johannesburg

October 2021 — Present: Reporting to Chief Executive

- Lead the IT department as the Chief Information Officer at Transnet Property, overseeing all technology and information systems.
- Developed and managed IT budget to support Transnet Property technology's initiatives while optimizing cost.
- Eliminated 100% of repeat IT Audit findings through enforcement and retraining of IT staff on IT policies and standards.
- Oversaw Cyber security initiatives, reducing security incidents through proactive risk management and retraining of end users.
- Developed and implemented IT strategies aligned with business goals enhancing service delivery and improve operational efficiencies.
- Manage a team of IT professionals, providing leadership and guidance to drive innovation, excellence and continual service improvement.
- Collaborate with cross-functional teams to identify and address IT-related challenges and opportunities.
- Introduced data-driven decision-making processes, improving business intelligence capabilities supporting key strategic initiatives.
- Participate in vendor contract negotiations for all IT services such as hardware, software and consulting services.

Head: Business Development at PTP Integrated, Johannesburg

April 2021 — September 2021: Reported to Managing Director

- Identified new business opportunities and maintained existing accounts resulting in over 30% repeat business.
- Collaborated with clients on various projects resulting in increased over 80% client satisfaction rate.
- Expanded personal network and promoted the company by attending technology conferences and events.
- Participated in the development and review of the company strategy.

Executive Technology Services at PTP Integrated, Johannesburg

October 2019 — March 2021: Reported to Managing Director

- Developed technology and go to market strategies for the company.
- Led a team of experienced ten internal technical resources and over 70 IT consultants across various projects.
- Established the Research & Development capability which resulted in offering new services to existing and new clients.
- Successfully negotiated and signed a deal worth over R200 million with an established IoT partner and a leading telecommunication service provider to offer the first digital enabled census in the history of South Africa in 2020/2021.
- Developed business plans and successfully registered as a partner with SAP and the company generated over R150 million from SAP business in the 2020/2021 financial year.
- Led the Microsoft partner registration and training programme of resources and this resulted in the company attaining of the Gold Partner for (data platform, application integration, messaging) and Silver Partner Status for (cloud productivity, data center, application development, windows and devices).

Enterprise Architect at PTP Integrated, Johannesburg

June 2019 — September 2019 :Reported to Senior Architect

- Recommended and participated in the design and implementation of standard, tools, and methodologies for clients based on TOGAF architecture framework.
- Recommended and participated in the development of EA blueprints for an ERP project that resulted in the integration of various modules from different vendors to ensure interoperability and this resulted in an integrated system for the municipality.
- Participated in the design and implementation of IT service management, tools and methodologies for a metropolitan municipality.

Business Architect at ABSA Corporate and Investment Banking, Johannesburg

December 2017 — May 2019 :Reported to Head Business Architecture

- Identified and documented the business capabilities, initiative needs and strategic prioritization for the corporate client onboarding, trade finance and markets research businesses within the bank.
- Conducted analysis to determine best path for solving business problems which resulted in process improvement, systems enhancement, user training.
- Diagnosed root causes of business issues, problems and potential and offered opportunities and developed business architecture solutions.

Business Partner: Collaboration and Data Analytics at Sasol Exploration and Production International, Johannesburg

November 2015 — November 2017:Reported to Senior Manager IT

- Oversaw the development and support of all Enterprise Content Management applications and data analytics for Geoscience and Explorations departments across all offices in Johannesburg, Mozambique, Calgary and London.
- Led the technical designs of Manufacturing Execution Systems (MES).
- Negotiated software contracts that resulted in cost savings.

Senior Specialist IM: Business Collaborations and Solutions at Sasol Exploration and Production International, Johannesburg

November 2014 — October 2015: Reported to Senior Manager IT

- Implemented collaborations tools such as Microsoft SharePoint and Cisco Telepresence technologies and significantly reduced travel air travel between Johannesburg, Maputo, Calgary and London by 40%.
- Trained users on the proper use of business software's and collaboration technologies and improved adoption by 95%.

Senior Specialist IM: Applications Service Ownership at Sasol Group, Johannesburg

May 2013 — October 2014: Reported to Senior Manager IT Operations

- Rationalized applications and identified applications to be kept, retired, consolidated and replaced and resulted in over 20 % support and licence cost.
- Conducted software audit and prevented a multi-million-rand fine.
- Led the upgrade of Microsoft share point from share point 2010 to SharePoint 2013.
- Assisted the legal team with yearly SOX filing through the SOX module on Open Server Live link to prevent any fines from the NYSE.
- Implemented a new revamped corporate intranet based on share point for all Sasol operations.
- Negotiated the contracts and held the service provider in terms of contracted services to ensure they met the agreed SLA.
- Implemented the IoT parking system at the new corporate office for Sasol in Johannesburg.
- Led the transition of ECM services (Microsoft share point, Open Text Live Content Server, Microsoft Project Server) from one local service provider to an Indian Multinational IT company which resulted in a seamless and uninterrupted services to the end users.

Senior Specialist IM: Enterprise Content at Sasol Group, Johannesburg

October 2012 — April 2013 : Reported to Senior Manager ECM

- Designed enterprise content management solutions using approved solution design principles.
- Sourced business requirements for ECM related requirements from customers.
- Managed projects and ensured projects are delivered on time, within scope, budget and with the expected quality.

Operational Knowledge Management Specialist at South African Revenue Services, Pretoria

December 2011 — September 2012: Reported to Manager KM

- Identified Knowledge Management business requirements through business and needs analysis interventions.
- Compiled business requirements and functional specification documentations in accordance with accepted standards.
- Designed and implemented relevant, high-quality and effective KM solutions using various techniques.
- Implemented information and knowledge audits and documented divisional knowledge maps, information inventories etc. in order to identify divisional knowledge resources.

Knowledge Broker / Research Analyst at Nedbank, Johannesburg

October 2008 — November 2011: Reported to Executive IT Strategy

- Provided stakeholders (Executives, Technology Architects and the wider IT team with current business information, technology research, industry developments and competitor intelligence as part of broader knowledge management strategic initiatives.
- Monitored key IT trends within Nedbank competitor environment, from both local and international banking perspective and presented such information to decision makers.
- Created and established a technology blog which achieved over 60% monthly visits from unique users.
- Managed relationships with key technology research houses such as Gartner, Cutter, Forrester, Corporate Executive Board, IBS Intelligence to ensure the bank received its value for money.

Network Technician at South African Social Security Agency at South African Social Security Agency, Pretoria

June 2007 — September 2008: Reported to Senior Manager: IT Operations

- Installed, Administered and configured network devices.
- Managed the LAN / WAN services to ensure reliability services.
- Proactively managed network connectivity through the use of network monitoring tools.
- Procured network connectivity services and devices through following the established procurement guidelines.
- Administered the Symantec antivirus and Intrusion Prevention Systems
- Replaced faulty and aging network devices which resulted in stable network connectivity.

Support Technician at South African Social Security Agency, Mbombela

November 2006 — June 2007: Reported to Manager IT Infrastructure

- Provided technical support to users.
- Refreshed and replaced old computers.
- Administered Microsoft Active Directors and Microsoft Exchange Servers.
- Maintained IT assets register.
- Researched on various technologies.

Technical Support Technician at Mpumalanga Provincial Legislature, Mbombela

November 2005 — October 2006: Reported to Senior Manager IT

- Provided technical support to users.
- Management of IT assets.
- Installation of hardware and software.
- Administration of Microsoft Active Directory and Exchange.

Learner ship at Mpumalanga Provincial Legislature, Mbombela

February 2005 — October 2005: Reported to Manager IT

- Provided technical support to users.
- Management of IT assets.

- Installation of hardware and software.
- Administration of Microsoft Active Directory and Exchange.

Membership

- Chairperson of the IT Steering Committee at Transnet Property.
- Chairperson of the Equality, Diversify and Inclusion (EDIT) Forum at Transnet Property.
- Members of the Executive Committee at Transnet Property.
- Member of the ICT Leadership Council at Transnet Group ICT.

EDUCATION

Doctor of Philosophy Information Systems, University of the Witwatersrand, Johannesburg

January 2014 — December 2018

Master of Technology Business Information Systems, Tshwane University of Technology, Pretoria

July 2009 — April 2012

General Management Programme, Gordon Institute of Business Sciences, Johannesburg

June 2023 — November 2023

Executive Development Programme, Wits Business School, Johannesburg

September 2021 — November 2021

Advance Course in Information and Knowledge Management, University of Pretoria, Pretoria

July — November 2009

Bachelor of Technology Knowledge Management, Tshwane University of Technology, Pretoria

January 2008 — July 2009

Bachelor of Technology IT (Software Development), University of South Africa, Pretoria

January 2006 — December 2011

National diploma IT (Software development), Tshwane University of Technology, Mbombela

January 2002 — December 2004

National Senior Certificate, Hlomani High School, Lillydale

January 1996 — December 2000

REFERENCES

Available on request