

Sanjay Sunker Moothiram

CIO | IT Director | Digital & AI Transformation Executive | Board Advisor | Leader

SUMMARY

Chief Information Officer and Digital & AI Transformation Executive with 25+ years of experience leading enterprise Technology strategy, business transformation, cybersecurity, data modernization, cloud migration & AI adoption cross financial services, banking, logistics, travel and SAS industries. Proven track record of delivering enterprise-wide digital. transformation, leading AI, cloud migration, cybersecurity, data modernisation, enterprise architecture and operational excellence in multiple industries across various countries. Recognised for aligning IT strategies with business objectives, modernising complex environments, enabling digital innovation and delivering measurable business outcomes through practical, value-driven leadership. Effective communicator with strong abilities to lead cross-functional teams. Instrumental in reducing company costs by 25 -30% through strategic IT project implementations. Trusted Board advisor with responsibility for technology portfolios exceeding R550m, leading teams of 1200+ professionals and delivering measurable growth, innovation, operational efficiency and shareholder value.

EXPERTISE

Digital Transformation | CIO Leadership | Technology Strategy | Board Advisory | Enterprise Architecture | Zero Trust Data & Analytics | AI Governance | Cybersecurity | Cloud Transformation | IT Governance | Tech Operating Model Design | Digital Banking | Enterprise Applications | Agile Delivery | DevOps | Portfolio Management | Budget Management | Vendor Management | Risk Management | Tech Value Creation | M&A Integration | Business Transformation | Innovation | Emerging Technologies | Generative AI | Platform Modernisation | Digital Products Digital Ecosystems |Enterprise AI | Cyber Resilience | Data Governance | Customer Experience | Coud Governance

EXPERIENCE

Chief Information Officer / Digital & AI Transformation Executive **Nov 2019 to Current**
[Motus Group](#) | [UAE Government](#) | [Absa](#)

- Digitised Merchant and Customer interfaces, making onboarding and customer query resolution 4x quicker.
- Collaborated with multi-disciplinary teams to engineer and improve current data management practises in order to implement improve AI adoption and implement AI tools. Reduced calls by 50%, improved CSI.
- Implemented Governance framework and New ways of working (culture) across diverse teams improving business alignment and delivery of critical projects on time.
- Rationalised vendors across enterprise reducing operational spend by 35% annually – approx. R245m.
- Led team of 6 CIO’s introducing group synergies. Formulated enterprise AI strategy roadmap, AI operating model & AI Governance framework for responsible adoption of GenAI, automation and predictive analytics.
- Trusted advisor to Board and Executive Committee on technology investments, cyber risk and transformation.

Chief Information Officer **Aug 2016 to Sept 2019**
[SBV Services \(Pty\)](#)

- Pioneered the development of a strategic IT roadmap, enhancing scalability, reliability, and security, aligned with organisation corporate goals. Security Operations, CISO oversight, Cyber risk management, NIST.
- Spearheaded the integration and implementation of advanced cybersecurity protocols, reducing potential breaches by 70% within 6 months.
- Led a cross-functional team of over 200 IT professionals to drive digital transformation, increasing operational efficiency by 25%.
- Managed IT Budget of R550m (Capex & Opex) optimising spend and boosting returns by 35 % through strategic investment initiatives.
- Collaborated with executives to implement enterprise-wide technologies, fostering innovation and improving the decision-making process. Formulated AI strategy, AI Governance and roadmap,
- Chairman of Enterprise PMO (CEO, CFO, COO, Executives) responsible for the approval and monitoring of all projects / changes across the entire business. Due diligence, prioritisation, and measurement of 136 projects.
- Key executive of Risk Committee, Digital Steering Committee and Technology investment committee.
- Led the rationalisation of 189 applications to 86 over 24 months, resulting in cost saving of R75m and various efficiency gains.
- Architected Data strategy, master data management and governance framework enabling AI Adoption. Implemented Data Lakes, providing real time analytics and improved business insights.
- Key leader in facilitating M & A (Brazil, Spain) integration and synergies. Operational efficiency improvement by 50% with adoption of new shared technologies. Strategic partnerships & Digital ecosystems.

Chief Technology Officer / IT Executive **Mar 2012 to July 2016**
[Standard Bank](#)

- Implemented cloud and AI-ready technology strategy, migrating 80% of applications while enabling future Automation, machine learning and advanced analytics capabilities.

KEY ACHIEVEMENTS

Successful Digital Tranformation

Orchastrated digital transformation across various industries and multiple IT departments improving efficiency by 35% ,driving productivity and creating sustainable competitive advantage. Selected and purchased new banking platform for Channels – branch, ATM, contact centre.

Innovation

Pioneered the development of the ‘FIRST of Its kind’ in the banking industry – ATM in a bag. Created competitive advantage, increased Revenue and market penetration.

Large-Scale Budget Optimisation

Effectively managed R550m IT budget aligning with Strategic business and IT goals, resulting in a 35% increase in ROI.

CyberSecurity Framework

Implemented new cybersecurity measures that decreased threats by 70% and significantly enhanced data protection compliance.

Cloud Infrastructure Transformation

Led a team to migrate lecacys systems to cloud infrastructure providing various operational efficiencies and reducing costs by 20%.

People Leadership

Directed the transition to Agile and new ways of work across 1200 man team, improving software deployment speed by 40%, eliminating duplicate effort (saving Rm) and fostering a culture of accountability and delivery.

Governance and Compliance

Architected and implemented governance framework across multi-disciplinary teams, chairing the PMO to realise 25% improvement in project delivery and accuracy.

Cost Saving

Project rationalisation resulting in R75m annual cost savings.
35% improvement in ROI for IT investments.
Vendor rationalisation reducing annual spend by R245m .

ERP Modernisation

Modernised organisation flagship ERP saving the

SKILLS

- Spearheaded and drove the implementation of core banking systems (physical, virtual channels) across African countries by collaborating with local executives (Botswana, Namibia, Lesotho, Nigeria, Kenya). This resulted in various operational efficiency improvements across the Group.
- Directed the transition to agile methodologies and lean processes across 1200 team members, improving software deployment speed by 40% across teams.
- Drove the implementation of Fraud systems and robotics boosting data accuracy and reducing fraud by 25%.
- Led the successful upgrade of 400+ IT systems, 45 000 people, across global offices, improving service reliability, cyber resilience, reducing cyber exposure, and saving costs by 30%.
- Possess the ability to identify, initiate, lead and co-lead tactical and strategic opportunities. Reduced key Customer processes from 8 to 2.

Chief Information Officer / IT Director

July 2009 to Feb 2012

Automate

- Executive turnaround leader recruited by the Board to rescue a failing R50m ERP transformation programme, restoring stakeholder confidence and realigning technology, operations, and people strategies to achieve the organisation's long-term vision.
- Led the end-to-end replacement of a mission-critical ERP platform, including vendor assessment, commercial negotiations, acquisition, bespoke development, systems integration, and enterprise-wide deployment supporting 400,000+ users.
- Established enterprise portfolio governance, implementing integrated executive dashboards, strategic prioritisation frameworks, and resource optimisation processes that improved visibility, delivery execution, and investment oversight across all projects.
- Drove commercial and operational turnaround initiatives, redesigning billing and financial processes, restructuring professional services, introducing new revenue streams, and implementing sales management capabilities to strengthen profitability and market competitiveness. Increased PS revenue by 45%.
- Oversaw large-scale SaaS operations serving 40,000 customers and 400,000 users, delivering industry-leading customer service performance through call centre optimisation while ensuring business continuity, disaster recovery, data protection, and regulatory compliance (POPI).

Chief Information Officer / IT Director

Mar 2004 to June 2009

Avis Group; Barloworld

- Spearheaded enterprise-wide Digital Transformation strategy across 6 countries and business units, aligning technology, operations, and business objectives while reducing IT costs by 18% and improving service delivery to customer and business.
- Spearheaded Barloworld Group IT Strategy presented to the global board for approval.
- Modernised core platforms through application re-engineering, automation, cloud-ready architecture, APIs, and systems integration, accelerating scalability, operational efficiency, and customer experience.
- Led AI-ready data and analytics initiatives, selecting and implementing enterprise BI solutions that transformed executive decision-making, reporting, and business intelligence across multiple business units.
- Delivered omnichannel customer innovation, transforming mobile, digital, call centre, and online platforms, including one-click insurance capabilities that increased customer engagement and revenue opportunities.
- Led the implementation of Business Continuity, System Integration and projects involving Mobile, IoT, Internet Across the Group significantly improving customer service, reducing operational costs (R105m).
- Built a connected digital ecosystem through API-led integration with airlines, tourism boards, suppliers, and strategic partners, improving service levels, automation, and end-to-end value chain performance.
- Recognised as a transformational technology leader and trusted advisor, driving IT governance, vendor strategy, RFP/RFI procurement, executive stakeholder management, and mentoring senior technology leaders, including international CIOs.

Chief Information Officer

Mar 2001 to Feb 2004

First National Bank

- Pioneered the development and successful implementation of ‘First of its kind’ in Banking – ATM in a bag. It involved integration across bank systems, software development, device management, vendor negotiation, security, encryption, as some of the aspects covered in order to successfully implement.
- Formulated and executed IT strategy driving significant technology gains including removing costs from business - Saving across 7 000 devices = R35m.
- Automated customer query process improving turnaround time in resolving queries from 48 to 4 hours.
- Leader responsible for investigating, selecting and purchasing a new Banking platform for ATM, Branch and Contact Centre. Negotiated contract, resources, support and implementation – R12m Euros.
- Researched, investigated, performed due diligence and implemented state of the art monitoring and management system. Provided real time analytics, improved availability – 99%, customer service and brought about huge operational savings in the business.
- opportunities.

EDUCATION

Block chain Technology - Block chain for Business; (Massachusetts Institute of Technology – MIT);	2018
Master of Business Leadership - Change Management & Executive Project Management; Unisa;	2007
Bachelor of Science - Computer Science & Applied Mathematics; University of Natal;	1993