

DIKAGISO RICHMOND MODISE

APPLICATION FOR APPOINTMENT AS A PART-TIME MEMBER OF THE INFORMATION REGULATOR

South African citizen | Available to serve in a part-time capacity

Executive expertise in privacy-aligned information governance, cybersecurity, data governance, technology risk, audit and public-sector accountability.

EXECUTIVE PROFILE

Dikagiso Richmond Modise is a technology, information security, analytics and governance executive with more than 25 years of experience across a state-owned enterprise, banking and consulting. He combines executive leadership with deep expertise in information security, cyber risk, data governance, privacy-aligned controls, audit and assurance, business continuity and digital transformation.

As Managing Director of Baagi Technology, he advises organisations on cyber resilience, information risk, analytics capability, technology governance and regulatory compliance. At Eskom Holdings SOC Ltd, he held executive responsibility for Information Risk and Security and later for Digital and Analytics, regularly reporting to board-level structures and leading governance forums in a complex public-sector and critical-infrastructure environment.

RELEVANCE TO THE INFORMATION REGULATOR

- Information governance: executive oversight of information security, data governance, access controls, information risk, audit remediation and technology compliance.
- Privacy and access-to-information mandate: working knowledge of the Protection of Personal Information Act, the Promotion of Access to Information Act and the Electronic Communications and Transactions Act, supported by practical experience in control design and assurance.
- Cybersecurity and data protection: security operations, identity and access management, threat monitoring, incident response, privileged-access controls and protection of sensitive enterprise information.
- Data and analytics governance: enterprise analytics strategy, data stewardship, data-quality processes, access governance and responsible use of analytical capability.
- Public accountability: board and executive reporting, PFMA awareness, audit engagement, governance frameworks and oversight experience within Eskom.
- Strategic leadership: ability to translate technical, privacy and cyber risks into clear regulatory, governance and public-interest decisions.

CORE COMPETENCIES

- Protection of personal information and privacy-aligned governance
- Promotion of access to information and accountable information management
- Cybersecurity, technology risk and digital resilience
- Data governance, analytics and digital transformation
- Audit, assurance, internal controls and regulatory compliance
- Board reporting, stakeholder engagement and strategic oversight

BOARD AND GOVERNANCE EXPERIENCE

The following Eskom governance responsibilities were held during approximately the final four years of his Eskom tenure, from 2014 to 2018. Individual appointment dates were not separately recorded and are therefore presented as an approximate collective period.

Board Audit and Risk Committee - Alternate Member

Contributed to oversight of technology-related audit findings, risk assessments, controls and remediation, including engagement with internal and external auditors.

IT Audit and Risk Committee - Founder and Chair

Established and chaired the forum for IT risk oversight, audit coordination, compliance monitoring and executive accountability.

Risk and Resilience Committee - Member

Contributed to enterprise resilience, disaster recovery, business continuity and critical-infrastructure risk oversight.

Major Incident Committee - Chair

Directed governance, escalation and executive coordination for major technology incidents and operational resilience.

IT Change Management Board - Member

Oversaw enterprise change and release risks, approvals, segregation of duties and control adherence.

Board IT Oversight Committee - Regular reporting

Presented technology strategy, cyber and operational risk, performance and major programme updates to board-level oversight structures.

EXECUTIVE CAREER

Managing Director | Baagi Technology | September 2018 to present

- Leads business strategy, client relationships, delivery governance and technology partnerships for a specialist technology consultancy.
- Advises executives on cybersecurity strategy, information risk, privacy-aligned controls, digital transformation, data governance and technology investment.
- Directs managed security operations, cyber risk assessments, SIEM operations, threat hunting, control recommendations and audit remediation for major clients.
- Helps organisations establish analytics governance structures, operating models, business representation and self-service analytics capability.
- Oversees hybrid infrastructure, cloud, monitoring, backup, disaster recovery and business continuity solutions.

IT Executive, Digital and Analytics | Eskom Holdings SOC Ltd | July 2016 to August 2018

- Held enterprise responsibility for Eskom's Business Intelligence and Analytics programme, strategy, governance, policies and delivery across operating divisions.
- Implemented data governance, data-quality processes, data stewardship and access controls across the enterprise analytics environment.
- Established and expanded the Analytics Centre of Excellence and delivered approximately R500 million in reported cost savings through advanced analytics initiatives.
- Acted as General Manager, Infrastructure Services, covering networks, storage, servers, backup and cybersecurity.

EXECUTIVE CAREER CONTINUED

IT Executive, Information Risk and Security | Eskom Holdings SOC Ltd | March 2015 to June 2016

- Directed Information Security, IT Service Continuity, Change and Release Management, IT Governance, IT Compliance and Assurance, and IT Risk Management.
- Implemented a Security Operations Centre providing continuous monitoring and incident response for critical infrastructure.
- Implemented identity and access management for standard and privileged accounts, strengthening data protection and reducing insider-risk exposure.
- Developed and implemented the information security strategy and improved security maturity to above level 3 on the organisation's maturity model.
- Reported technology risk, compliance and remediation progress to board and executive governance structures and managed internal and external audit relationships.
- Oversaw alignment with King III, COBIT, ITIL, ISO 27001, ISO 9001 and applicable information-related legislation, including POPIA-related requirements.

IT Service Continuity and Assurance Manager / IT Change Manager | Eskom Holdings SOC Ltd | April 2011 to February 2015

- Led enterprise IT service continuity, compliance, assurance, change and release management and supported development of the IT Governance Framework.
- Developed the IT Compliance Framework, the Eskom Disaster Recovery Strategy and the ICT Incident Management Standard and Process.
- Interfaced with internal and external auditors on IT general controls, compliance and assurance matters.

Chief Advisor, Information Security | Eskom Holdings SOC Ltd | June 2008 to March 2011

- Provided enterprise information security and disaster-recovery direction, architecture assurance and risk-management guidance.
- Developed Eskom's information security strategy with PricewaterhouseCoopers and supported implementation of ISO 27001.

EARLIER CAREER

IT Security and Risk Specialist | First National Bank | July 2005 to May 2008

Managed information security, technology risk and disaster-recovery requirements for branch banking, including policy compliance and protection against keylogger-enabled fraud.

IT Auditor | ABSA Bank | May 2004 to June 2005

Led technology audits across ABSA and African subsidiaries, including IT general controls, information security, business continuity, cryptographic key management, vulnerability scanning and SOX-related assurance.

Senior IT Audit Advisor | Eskom Holdings SOC Ltd | September 2000 to June 2004

Led information security and technology-control audits, developed information security policies aligned with BS 7799 / ISO 17799 and COBIT, and introduced COBIT as a governance framework at Eskom.

SAP Basis Consultant | Hewlett Packard | January 1999 to August 2000

Provided SAP R/3 Basis, Oracle database administration, systems monitoring, security, performance and upgrade support.

Systems Administrator | Bophirima Investments | April 1994 to December 1998

Managed enterprise systems, user administration, reporting, backups and disaster recovery across multiple companies.

ACADEMIC QUALIFICATIONS

- Doctor of Business Administration (Cybersecurity) - candidate, examiner stage
- Master of Theology, NQF Level 9 - University of Pretoria, 2022
- Master of Business Administration, NQF Level 9
- Bachelor of Science Honours in Computer Science, with majors in Analytics and Information Security, NQF Level 8
- Postgraduate Diploma in Theology, NQF Level 8 - University of Pretoria, 2021
- Bachelor of Commerce in Accounting and Information Systems Management, NQF Level 7
- Henley Business School Management Programme and Middle Management Talent Programme

PROFESSIONAL CERTIFICATIONS AND AFFILIATIONS

- Certified Information Systems Auditor (CISA), ISACA, 2004
- Certified Information Security Manager (CISM), ISACA, 2005
- Certified in Risk and Information Systems Control (CRISC), ISACA, 2011
- Member of the Business Continuity Institute (MBCI)
- Certified Data Centre Professional and ITIL Foundation
- ISACA member since 2004; former Institute of Internal Auditors member and conference speaker

GOVERNANCE, LEGISLATIVE AND FRAMEWORK KNOWLEDGE

- Protection of Personal Information Act and privacy-aligned information governance
- Promotion of Access to Information Act and accountable information management
- Electronic Communications and Transactions Act
- King III and King IV; board and committee reporting; technology oversight
- Public Finance Management Act awareness and public-sector accountability
- COBIT, ITIL, ISO 27001, ISO 9001, IT general controls and audit remediation

SELECTED RECOGNITION

- Manager of the Year, Eskom Group Leadership Award, 2014
- Excellence Award for managing and implementing a strategic project, Eskom
- Innovation Award, Office of the Chief Executive, Eskom

PROFESSIONAL REFEREES

Available on request.

AVAILABILITY AND DISCLOSURES

Available to serve as a member of the Information Regulator in a part-time capacity. All relevant business interests, appointments and potential conflicts will be disclosed, and appropriate recusals will be observed where required. The candidate is willing to undergo the prescribed screening and verification processes.

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