

## CURRICULUM VITAE – PENELOPE ANNE BECK

### A PERSONAL DETAILS:

Nationality: South African

Identity Number: [REDACTED]

Gender: Female

Race: Coloured

Home and Business Address: [REDACTED]

Contact details : [REDACTED]  
[REDACTED]  
[REDACTED]

### B EDUCATIONAL QUALIFICATIONS:

- BA Law LLB University of the Western Cape - 1983-1989
- Effective Dispute Resolution training from the Independent Mediation Service of South Africa (IMSSA) -2000.
- Property Valuation course: The College of Property Management and Development -2001.
- Participant and Panelist: Executive Course: Extending Housing Finance Down Market University of Witwatersrand and the Wharton School, University of Pennsylvania – 2003.
- International Course: The Financing and Management of local infrastructure Initiatives Royal Institute of Technology, Sweden and UCT -2003.
- Certificate of Attendance: National School of Government – Governance of Public Entities – 2022.

### C PROFESSIONAL QUALIFICATIONS

Admitted as an attorney of the High Court of South Africa 30 April 1992.

Member Law Society of the Northern Provinces now Legal Practice Council - to date.

### D PROFESSIONAL EMPLOYMENT

Currently practicing as an Attorney, Adjudicator and as Board / Committee Member fulfilling the following appointments:

- Department of Trade and Industry - National Consumer Tribunal - Member of the Tribunal (15 years) adjudicating disputes and writing judgments/orders/directives related to matters between consumers and credit providers / consumers and service providers in terms of the National Credit Act and the Consumer Protection Act; Member of the Finance Committee -2006 -2022.

- Department of Labour - Presiding Member adjudicating disputes where employees have been injured on duty - Compensation for Occupational Injuries and Diseases -. 2021-- current.
- National Department of Human Settlements - Member Office of Disclosure Department of Human Settlements advising the Minister of any unfair discriminatory practices of financial institutions when granting home loans to consumers. 2014-2019 and 2022 – current.
- National Department of Sports Arts and Culture - Council Member Iziko Museums Council – responsible for the museum achieving its strategic priorities; providing financial oversight; and protecting the national assets- 2022-2025.  
Member Anti-Doping Appeal Panel 2022-2026 adjudicating appeals of athletes found guilty of doping; and  
Member Presidential Employment Stimulus Programme adjudicating applications for Funding from NGO's and CBO's to promote heritage 2022-2025.
- Department of Health – Covid-19 Adjudicator of applications for compensation for permanent / temporary disability and or death following the administration of the Covid-19 vaccine – 2022- current.
- Chairperson Appeals Committee of the Council for the Built Environment 2023 – current.
- Chairperson and Alternative Chairperson Valuation Appeals Board City of Johannesburg and Merafong adjudication appeals of members against the their COJ property valuations 2024 – current.
- Adjudicator Gauteng Gambling Board adjudicating complaints brought against licensees by the Board – 2023 – current.
- Member of the Council for Medical Schemes adjudicating disputes against Medical Schemes 2023- current.
- Board Member Disaster Relief Fund Board – Board assists persons who have suffered damage or a loss following a natural disaster – 2022 – current.
- Director and Shareholder One Climate Fund South Africa – The company focusses on providing alternative energy sources to communities – 2019- current.
- Director: Ombudsman for Banking Services and also served on the Audit and Finance Committee of the Banking Ombudsman – 2013-2019.
- Department of Social Development - Chairperson Appeals Committee of the Department of Social Development -2016-2019.
- National Department of Human Settlements - Adjudicator CSOS – Community Schemes Ombuds Service – Adjudicating disputes in terms of the Community Schemes Ombud Services Act (CSOS) between body corporates; homeowners associations and owners - 2017-2022.

## **E PAST EMPLOYMENT HISTORY**

### **The Black Sash**

- 2005-2007

Past Advice Office Programme Manager of the Black Sash where I was responsible for the strategic development and direction of the programme and projects with specific reference to socio economic rights, social security/social assistance issues (UIF/Pension and Provident Fund issues), labour law matters, consumer protection and it's bearing on all citizens. Provided strategic direction for cases involving social assistance applicants and appeals nationally.

### **The Housing Consumer Protection Trust**

- 1994-2004

Past Fulltime Director of the Housing Consumer Protection Trust accepting responsibility for representing consumers in housing disputes (rental and ownership); fundraising; project management; legal strategic direction of cases; policy formulation; consumer awareness / marketing programmes; design and implementation of marketing proposals, and business proposals for the organization.

### **University of the Western Cape**

- 1992- Nov 1994

Legal Affairs Assistant to the University of the Western Cape and lecturer of the course Welfare Law - Private Law 1 and Criminal Law.

### **Jan S de Villiers and Sons**

- 1990- 1992

Candidate Attorney- Jan S de Villiers and Son Cape Town

Commercial Law Firm – experience included negotiating for and drafting commercial property contracts, lease agreements, litigating in the High and Magistrates Court, conveyancing, notarial practice; and representing clients in criminal and civil matters. Represented the Western Cape Candidate Attorneys at the Practical Law School.

### **The Legal Resources Centre**

- 1989

The Legal Resources Centre. The LRC is a not for profit organization. Practised advocacy, human rights & public interest law as an attorney, which included:

- Challenging police misconduct, particularly when directed at persons of colour;
- Advocating for the removal of discriminatory legislation;
- Assisting disadvantaged communities with the provision of basic services;
- Conducting research and overseeing files concerning land claims; and
- Introducing arbitration to settle inner-city rental disputes.

## **University of the Western Cape Law Clinic**

- 1985-1988:

Voluntary member of the University Law Clinic representing clients in cases involving housing disputes; lease agreements, labour disputes, land disputes, divorce/family matters and general consumer and human rights matters.

## **F PAST ADJUDICATION POSITIONS -1996 to 2018**

- Department of Rural Development and Land Reform – Past Board Member of the South African Council of Planners. Also served on the legal and disciplinary committee of the Council adjudicating disputes where members have transgressed the Act.
- Chief Examiner (10 years) of the Film and Publication Board where I classified film product\ for the protection of children against harmful and or disturbing viewing material/ premature exposure thereto and material that could be viewed as child pornography.
- Board Member of the Estate Agency (6 years) Affairs Board disciplinary Committee, adjudicating disputes with reference to complaints from members of the public against estate agents in regard to disputes between homeowners / potential buyers / tenants and estate agents;
- Member of a task team established to draft the code of conduct related to consumer protection in the building industry formed to establish the National Homebuilders Registration Council as a self-regulatory body to regulate the residential building industry.
- Member (12 years) of the Gauteng Rental Housing Tribunal adjudicating disputes and writing of judgments flowing out of disputes between landlords and tenants. Past mediator of the Tribunal.
- Member (over 5 years) of the DTIC Consumer Affairs Committee representing consumer interests in the hearing of complaints of harmful business practices lodged by consumers against business.
- Member (approximately 6 years) of the Charities Distribution Agency of the National Lotteries Distribution Trust adjudicating applications from NGO's and CBO's for funding from the NLB.
- Adjudicator at the Micro Lenders Competition for excellence in marketing and consumer communication 2002.
- Appointed by the Department of Trade and Industry as panelist to judge the National Consumer Awards for excellence in education, marketing, fundraising and consumer

advocacy 2003/2004.

## **G CONFERENCES / PRESENTATIONS 1996 -2010**

- Represented the Estate Agency Affairs Board at the Board seminar in Namibia.
- Researched US advice centres, and hotlines in Washington, Boston and Miami (US).
- Presentation on consumer protection and education to the USAID staff, Washington, US.
- Consultant to the National Department of Housing to draft a National Housing Consumer Education Framework.
- Represented the Estate Agency Affairs Board at the National Association of Realtors Conference in New Orleans, US.
- *Presenter and panelist* of the Witwatersrand University and Wharton School, Pennsylvania housing finance course.
- Represented the National Consumer Tribunal in Australia and New Zealand benchmarking Dispute Tribunals in these countries.

## **H DATES OF APPOINTMENTS TO BOARDS AND COMMITTEES**

- **1999 - 2001:**

Appointed by the National Minister of Housing **as Director** of the National Homebuilders Registration Council charged with regulating the building industry.

- **1999- (3 years)**

Appointed by the Minister of Trade and Industry as Director of the Micro Finance Regulatory Council charged with the regulation of the micro lending industry. Also member of the accreditation, compliance/ enforcement and education / marketing committees of the MFRC.

- **1996- 2003**

Appointed by the Minister of Trade and Industry to the Estate Agency Affairs Board charged with regulating the conduct of estate agents in the property market. Also member of the disciplinary, marketing, legislation and executive committees.

- **2003**

Gauteng Housing Person of the year - award for work in the low-income housing market.

- **2004**

Appointed by the Minister of Trade and Industry to the Consumer Affairs Committee. (CAFCOM). The committee is charged with investigating unfair business practices.

- **2004-2013**

Appointed by the Minister of Home Affairs to the Film and Publication Board. The committee is charged with classifying product with specific reference to the effect on children ie their protection against harmful or disturbing viewing material.

- **2006-2011**

Appointed by the Minister of Trade and Industry to the National Lotteries Distribution Trust Board (Charities Section) The committee adjudicated funding applications from NGO's and CBO's and adjudicated their suitability for funding.

- **2001 – 2013**

Appointed by the MEC as Member of the Gauteng Rental Housing Tribunal adjudicating rental housing disputes and writing judgments.

- **2010 – 2013 and 2016-2019 – 2022-Present**

Appointed by the Minister of Human Settlements as Member of the Office of Disclosure.

- **2006- 2022**

Appointed by the State President and Minister of Trade and Industry to the National Consumer Tribunal – Adjudicating disputes related to the National Credit Act and the Consumer Protection Act, including the writing of judgments. Serve as Member of the Finance Committee of the Tribunal.

- **2013 - 2016**

Appointed as Member of the South African Council of Planners; Member of the legal and disciplinary committees.

- **2013 – 2019**

Appointed as Director of the Ombudsman for Banking Services. Serving as Member of the Audit and Finance Committee of the Ombud.

- **2016 – 2019**

Chairperson Appeals Committee Department of Social Development.

- **2017 - 2022**

Appointed as Mediator and Adjudicator to the Community Schemes Ombud Services.

- **2018 - Present Director**

One Climate Fund South Africa Southern Africa (Pty) Ltd

- **2022 – Present**

Council Member Iziko Museums Council

- **2022- Present**

Member of the Presidential Employment Stimulus Programme (PESP3)

- **2022 – Present**

Member Appeal Committee of the Anti-Doping Appeal Panel

- **2022 to Present**

Member of the Covid-19 Adjudication Panel

- **2023 – Present**

Chairperson Appeals Committee of the Council for the Built Environment

- **2023 – Present**

Member of the Disaster Relief Fund Board

- **2023 – Present**

Member of the Council for Medical Schemes

- **2023 – Present**

City of Johannesburg and Merafong Municipality – Alternate Member of the Valuation Appeal Board.

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**Language Ability:** English / Afrikaans

**References:** [REDACTED]

Chairperson - [REDACTED]

Chairperson of the [REDACTED]

Contact Number: [REDACTED]

e-mail address : [REDACTED]

[REDACTED]

Ex- Deputy Chairperson - [REDACTED]

Support to the [REDACTED]

Contact Number : [REDACTED]

[REDACTED]

