

PERSONAL INFORMATION

Surname : Nxumalo
First names : Vuyisiwe
Identity number : [REDACTED]
Gender : Female
Nationality : South African
Home address : [REDACTED]
Durban
4001
Mobile number : [REDACTED]
Email address : [REDACTED]

PROFESSIONAL PROFILE

A seasoned and passionate Social Worker with 4+ years of experience supporting individuals, families, and communities. My expertise spans Clinical Practice, Community Development, Advocacy and Research, with a strong foundation in evidence-based practice. I specialize in Mental Health, providing counseling, and therapy to individuals and groups and information to communities. I am also dedicated to advocating for and promoting HIV/AIDS prevention and treatment, Gender-based violence and Femicide prevention and response, Substance abuse prevention and treatment, and youth and women empowerment. I am committed to delivering high-quality services, advocating for social justice, and promoting holistic wellbeing, including health and wellness.

EDUCATIONAL HISTORY

Name of last school attended : Trinity secondary school
Highest grade passed : Grade 12
Year obtained : 2016

TERTIARY QUALIFICATIONS

Institution : University of KwaZulu-Natal
Course : Doctor of Philosophy (Social work)
Year obtained : 2025 (On going)

Institution : University of KwaZulu-Natal
Course : Master of social science in Social Work
Year obtained : 2024

Institution : University of KwaZulu-Natal
Course : Bachelor of Social Work
Year obtained : 2021

Institution : Global Language Training
Course : Certificate in Teaching English as a Foreign Language (TEFL) and Teaching English to Speaker of Other Languages (TESOL)
Year obtained : 2021

Institution : EduCourse
Course : Online Certificate in Office Administration
Introduction
Year obtained : 2024

COMPETENCIES AND KNOWLEDGE

- Children's Act 38 of 2005
- National Health Act 61 of 2003
- Bill of rights
- Employment Equity Act 55 of 1998
- Public Finance Management Act Amended Act 29 of 1999
- Mental Healthcare Act 54 of 2008
- Domestic Violence Act 116 of 1998
- Public Service Act 103 of 1994 and Regulations
- Youth Development Policy 2020-2030
- Batho-Pele principles
- Knowledge and understanding of human behaviour and social systems
- knowledge and understanding of assisting, developing, advocating for, and empowering individuals, families, groups, organizations and communities to enhance their functioning and their problem-solving capabilities.
- The ability to promote, restore, maintain, advocate for, and enhance the functioning of individuals, families, groups, and communities by enabling them to accomplish tasks, prevent and alleviate distress and use resources effectively.
- Understanding and knowledge of provide social services towards protecting people who are vulnerable, at risk and unable to protect themselves

SKILLS

- Communication skills (verbal and written)
- Interpersonal skills
- Conflict resolution skills
- Creative and Innovative thinker
- Research and Report writing skills
- Problem solving skills
- Organization and coordination skills
- Tutoring skills
- Presentation skills

- Facilitation Skills
- Counselling skills
- Mentorship skills

EXPERIENCE

Position : Senior Tutor
Company : University of KwaZulu-Natal
Term : 08/2025 to 10/2025
Duties : • Facilitate learning & Co facilitate Lectures
 • Assess student performance
 • Individual and group research supervision
 • Plan, implement and evaluate the offering of modules
 • Establish and maintain supportive and professional relationships with students
 • To seek ways of improving performance by reflecting on teaching design and delivery
 • Analyzing feedback from students, the line manager, and peers.
 • Deal professionally and positively with student concerns, problems and challenges.

Position : Independent Contractor (Marking)
Company : University of South Africa
Term : 06/2025 to 05/2026
Duties : • Assess students' work fairly
 • Resolve disputes
 • Adhere to university policies
 • Maintain confidentiality

Position : Tutor
Company : University of KwaZulu-Natal
Term : 03/2025 to 05/2025
Duties : • Facilitate learning
 • Assess student performance
 • Plan, implement and evaluate the offering of modules
 • Establish and maintain supportive and professional relationships with students
 • To seek ways of improving performance by reflecting on teaching design and delivery
 • Analyzing feedback from students, the line manager, and peers.

problems and challenges.

Position

- Deal professionally and positively with student concerns,

Company

: Private Social worker

Term

: Private practice (self employed)

: 12/2024 to date

Duties

- Family and individual counselling
 - Parenting plans
 - Trauma debriefing and counselling
 - Loss and bereavement
 - Chronic Illness management and counselling
 - Conduct Assessments and compile reports
 - GBV counselling and support
 - Substance abuse counselling and support
 - Supervised child Visitation
 - Awareness and advocacy campaigns

Position

: Language Consultant (Tutor)

Company

: MPC Connect

Term

: 10/2023 to 11/2024

Duties

- Lesson planning
 - Teaching (Individual and small groups)
 - Provide timely feedback
 - Student Management
 - Learning Environment Management

Position

: Volunteer Social worker

Company

: Zesuliwe Foundation

Term

: 09/2022 to date

Duties

- Psychosocial support
 - Family preservation
 - Mediation and crisis management
 - Identification of children in need of care and protection
 - facilitate group and community programs
 - Identification and referral of individuals and family to

relevant departments

- Conduct research on community needs
- Compile reports

Position

: Social Work Field researcher

Company

: Strategic Analytics and Management

Term

: 05/2022 to 06/2022

Duties

- Conduct field research
 - Collect data on disaster affected individuals

- Analyze Data collected
- Compile reports

Position : Social work intern

Company : Bergville Service office

Term : 12/2021 to 03/2022

Duties :

- Mediator between families
- Provide psychosocial support
- Compile case reports
- Plan, Facilitate, and compile reports group work
- Attend children's court hearings
- Conduct research
- Conduct community work projects
- Conduct home visits and conduct client assessments
- Maintain client practitioner confidentiality
- Attend supervision
- Compile NFD/QVRD reports

Position : Social Work Intern

Company : Kacoon foundation

Term : 08/2021 to 11/2021

Duties :

- Counselling services
- Creating individualized plans to help students
- Reporting any child abuse or neglect
- Identifying and referring children with learning barriers
- Educating parents on available resources to help their children.
- Providing parenting skills
- Mediator

Position : Volunteer Social worker (EWHP)
Company : Swati lelihle Trading
Term : 08/2019 to 07/ 2021
Duties : • Provide counselling to employees
• Implement and facilitate Employee Wellness program
• Conduct monitoring and evaluation of Employee wellness programs
• Information sharing -Financial literacy, Chronic illness management, retirement planning, Psychosocial support

Position : Student Social worker
Company : Bergville Service Office
Term : 09/2020 to 12/2020
Duties : • Mediator between families
• Provide psychosocial support
• Compile case reports
• Plan, Facilitate, and compile reports group work
• Attend children's court hearings
• Conduct research
• Conduct community work projects
• Conduct home visits and conduct client assessments
• Maintain client practitioner confidentiality
• Attend supervision

Position : Student Social worker
Company : Bergville Service office
Term : 06/2019 to 07/2019

- Duties** : • Mediator between families
- Provide psychosocial support
 - Compile case reports
 - Plan, Facilitate, and compile reports group work
 - Attend children's court hearings
 - Conduct research
 - Conduct community work projects
 - Conduct home visits and conduct client assessments
 - Maintain client practitioner confidentiality
 - Attend supervision

PROJECTS

Project/Organisation : Social work student's association (UKZN)

Position : Deputy Event's coordinator

Year : 2017

Project/Organisation : Social work student's association (UKZN)

Position : Chairperson

Year : 2019

Project/Organisation : "Chronicles of a female inmate"

Position : Founder

Year : 2019

Project/Organisation : Seventh Day Adventist Student's movement (UKZN)

Position : Secretary and Deputy Chairperson

Year : 2020 and 2021

Project/Organisation : Zesuliwe Foundation

Position : Founder

Year : 2022

Project/Organisation : Jik'izinto

Position : Jik'izinto Show Expert

Year : 2024/25

Project/Organisation : Young Women of Africa

Position : Policy and Research officer (RSA Chapter)

Year : 2025/26

REFERENCES

Name and surname : Mr. BTG Madinane (Deputy Chairperson)

Organisation : Zesuliwe Foundation

Contact details : [REDACTED]

Name and surname : Ms. R. Mataboge

Organisation : Strategic Analytics and Management

Contact details : [REDACTED]

Name and surname : Ms. S.N.C Zondi (Supervisor)

Organisation : Bergville Service Office

Contact details : [REDACTED]

Name and surname : Ms. N. Funeka

Organisation : Kacoon Foundation

Contact details : [REDACTED]

Name and surname : Mr. S. Hlatshwayo (Director)

Organisation : Swati lelihle Trading

Contact details : [REDACTED]

Name and surname : Ms. N. Govendor (Team Leader)

Organisation : MPC Connect

Contact details : [REDACTED]

Name and surname : Prof. S. Z Zibane
Organisation : University of KwaZulu-Natal
Contact details : [REDACTED]

Name and surname : Prof. N. P Kgadima
Organisation : University of South Africa
Contact details : [REDACTED]

Name and surname : N Zwane
Organisation : Young Women of Africa RSA
Contact details : [REDACTED]