

Name: Pinky Miles

Email:

Mobile:

Summary Profile

Pinky Mile-Bahula is a dynamic leader and cultural advocate with a passion for promoting access to quality music education and addressing social inequalities. As Director of the **Malombo Music Association**, Pinky plays a pivotal role in fostering cultural expression and developing young talent in music. Under her leadership, the Association has become a vital platform for the promotion and sustainability of indigenous African music.

In addition, Pinky is an approved member of the **Tri-Borough Music Hub partnership**, where she collaborates with schools to deliver inclusive music education, ensuring that young people from diverse backgrounds have access to high-quality music instruction. Her work in the community extends beyond the classroom, as she continuously champions initiatives that make music more accessible to underrepresented groups.

In the public sector, Pinky serves as an **Advisor to the Cabinet Minister and Chief of Staff** at the Ministry of Health in South Africa. In this role, she provides strategic guidance on health policy and administration. Her contributions have been instrumental in advancing campaigns on **Arts for Health**, leveraging the therapeutic power of the arts to tackle health inequalities. She is a prominent voice in the movement for using creative approaches to enhance health outcomes and social well-being, particularly in marginalized communities.

Experience

Jan 2021– Current: Director: Malombo Music Association CIO & NHSE 2023/24 Core20Plus Health Inequalities Ambassador North West London

- Program Lead for Health Inequalities Improvements and Digital Inclusion
- Facilitate connection with local system and region to promote move from analysis to action in bridging health inequalities disparities in line with delivery of NHS 2024/25 5 Strategic Priorities
- Convenor of the African Caribbean Health Inequalities forum in Hammersmith and Fulham
- Development as part of co-production of targeted and creative Health Inequalities community-based services approaches

Jan – Mar2023: NHS West Suffolk Health and Social Care Project Manager

- Provided project management support to senior health and social care managers
- Coordinated the development of the local integration teams development plans

May 2022 – Aug 2022: Northeast London (NEL) Health Care Partnership NHS West Suffolk Health and Social Care

Neuro- Rehabilitation and Stroke Programme Lead

- Worked with clinical colleagues in the implementation transformation programmes that drive NEL's national, regional and local priorities
- Liaised with senior management and director level involvement from partner organisations to promote alignment and integration in the delivery of the ICS Neuro- Rehabilitation strategy and governance framework and the development of Integrated Stroke Clinical pathway in NEL
- Worked on delegation of specialised commissioning

- Leading on the managing the complex risk associated of specialised service delegation to ICS and work with the relevant lead to develop mitigating plans
- Worked with EMT Members in supporting the development of clinical networks across NEL, including designing the principles, governance, resource structure

Nov 2021 – Mar2022: NHS Frimley CCG

Learning Disability and Autism Project Manager

- Responsible for leading or contributing to specific projects within the Learning Disability and Autism Programme area that deliver the strategic objectives of Frimley CCG, including local and national priorities
- Responsible for developing projects, delivery plans, stakeholder engagement, communication, reporting and outcome evaluation, working collaboratively with key partners across health, social care and the voluntary sector, including Experts by Experience
- Ensured joint working across the local health economy within the programme area via local groups to ensure review, action and grip on delivery of initiatives
- Contributed to effective matrix working between all areas within Place, the MH/LD Commissioning Team, local authorities, voluntary sector, primary care providers and Surrey and Borders Partnership Trust / Berkshire Healthcare Foundation Trust as well as the ICS
- Actively promoted quality improvement and reduction of inequalities across the health economy
- Contributed to strategic planning and continuous improvement of services for people with a learning disability and autistic people in Frimley

Sep 2021 – Nov 2021: Hampshire, Southampton and Isle of Wight ICS

Learning Disability and Autism Project Manager

- Was lead for the Hampshire and Isle of Wight Learning Disability and Autism (LDAP) in Schools Project, Housing Strategy and LDAP Community Mapping
- Monitored and reported progress to the ICS Leadership Board, Steering Group and other key stakeholders
- Worked closely with colleagues across the ICS, independent and voluntary sector providers to implement and deliver LD programme outcomes

Mar2018 – Mar2021:Health Education England

Children and Young People Workforce Transformation Programme Lead for London

- Led on CYP MH Programme for CYP MH workforce development portfolio for London
- Led on regional CYP MH portfolio across London and work collaboratively with other arm's length bodies (NHSE and NHS Improvement, Public Health England (PHE), Department for Education (DfE), Healthy London Partnership (HLP), NHS Provider Trusts, STPs and third sector organisations
- Coordinated delivery of legislative and policy imperatives as reflected in various plans and most recently the NHS Long Term Plan deliverables for CYP MH
- Led on the development of 2019/20 CYP MH Programme Delivery Plan and the CYP MH Workforce Strategy Action Plan in consultation with system partners
- Key responsibilities include provision of expert advice, CYP MH Programme assurance, provided support to STPs on CYP MH work Force Planning and refresh of Local Workforce Plans
- This includes the dissemination of available Workforce transformation resources/tools to support local workforce planning initiatives
- This include engagement/participation in joint delivery plans with other regional leads from NHSE, Dfe and NHS Improvement to support the implementation of Green Paper to delivery commitments for London

May 2016 – Feb 2018: Brent CCG

TB Program Coordinator

- Oversaw the delivery of Brent CCG Latent TB Screening Program
- Drafted contract for Pathology service provider for LTBI screening
- Presentations to Locality GP meetings on LTBI and LIS program
- Achieved 95% practice sign up to the program
- Monitored and reported on activity level to TB working group and PHE
- Authorised invoice for the local Incentive scheme
- Budget management

**Feb 2016 – Apr 2016: NHS Waltham Forest CCG
Primary Care Commissioning Program Manager**

- Reviewed Community Phlebotomy Service
- Refreshed Service Specification for Phlebotomy
- Drafted the Procurement Project Plan
- Provided support of GP Locality network meetings
- Reviewed non-urgent Patient Transport Service (PTS) and development of procurement plan
- Updated the Business Case for the re-procurement of PTS

**Apr 2015 – Dec 2015: Barnet CCG
Senior Business Planning and Commissioning Manager**

**Apr 2014 –Feb 2015: Newham Council
Joint Strategic Needs Assessment Lead**

**Aug 2013 – Jan 2014: Ezemvelo KZN
Chief Operations Officer**

**Nov 2009 – Jul 2013: NHS Berkshire
Interim Public Health Program Lead**

**Croydon Council, NHS Croydon
Public Health Project, Interim Public Health Programme Manager**

**South London and Maudsley NHS Trust
Procurement and Contracts Project, Interim Head of Contracts and Procurement**

**TaMHS National Pathfinder – North Yorkshire County Council
National Pathfinder Pilot Project, Interim Project Manager**

**Sandwell PCT
Project Management, Transforming Community Services Programme**

**Blackburn with Darwen
Business advisory Role on Condition Management Project, Interim Business Advisor and Programme Support for Condition Management Programme**

**NHS Wirral
Business Planning Project, Business Planning for Public Health Provider Services**

**NHS Wirral
Smoking Cessation Project for Public Health, Programme Manager, Stop Smoking (3 days a week)**

**Wirral PCT
Performance Management Framework Development Project, Business Process Manager, Provider Services**

**Westminster City Council
Learning Disability Services Commissioning Project, Learning Disability Commissioning Manager**

Liverpool PCT

Mental Health Policy and Integration, Senior Mental Health Integration Commissioning Manager

Hackney Council

Joint Commissioning and Service Redesign, Joint Commissioning (Substance Misuse) Camden Social Services

Ministry of Health, Department of Health

Chief of Staff in the Ministry of Health (South Africa)

Ministry of Agriculture and Land Affairs, Department of Agriculture and Land Affairs

Advisor to the Minister, Ministry of Agriculture and Land Affairs

African National Congress Natal South African

Policy Advisor on Local Government, Consultant/Policy Advisor on Local Government as a member of working Group

Education / Qualifications

2020: BPP Law

LLM Law

1991: City and Guildhall University

BA Honours Politics

1990: London School of Economics

Master of Science - Social Policy planning

2012: Association of Project Managers

Prince 2 Practitioner Qualification

2015: Open University

Certificate in Professional Accounting

Trainings

- IVI'S 20th international vaccinology course 2021
- Introduction to preparing the NHS Annual Report and Accounts
- Introduction to understanding NHS accounts (England)
- Introduction to NHS Costing
- Introduction to NHS Finance
- Introduction to NHS Receivables and Payables (England)
- Local government management board, management board – management training and development certificate
- Greater London Employers Association – Training Skills Training
- Membership to the institute of Business Advisors
- Membership / Affiliations'
- Membership to the institute of Export
- Managing Director of Wholesale Retail Enterprise
- Member of institute of Project Management

Key Skills

- Excellent Communication
- Experience: Direct experience in strategy development, developing annual Performance Plans and related Business Plans
- Team wisdom interacting with clients and colleagues
- Team player who thrive in a friendly and informal work environment that is pressured and driven
- Strong influencing and negotiation skills
- Enthusiasm for working well to foster strong working relationships in a mature approach fast Pace,
- Experience in Project and Programme Management

- Financial management and line management experience
- Experience in the collation, analysis and presentation of complex data
- Project experiences in diverse sectors
- Adaptive leadership by example that builds trust, determination, energy and desire to deliver business results
- IT Literate: An aptitude for using a variety of Microsoft Office
- Package for data process (Word, Excel, Access, PowerPoint and Internet e-mail) projects presentation
- Drive for innovative in buying solutions of services
- Ability to handle operations, systems and equipment's