



CONTACT INFO



Sandton

TECHNICAL SKILLS

- Strategic Planning and analysis
- Corporate governance and compliance
- Risk assessment and mitigation
- Project management
- Governance training & facilitation
- Corporate reporting
- Knowledge of 4IR, IT modernisation, digitisation and related cyber security measures
- PFMA, National Treasury Regulations application
- Companies Act and King IV application
- Supply chain management and optimisation
- Data analysis and interpretation
- Business process re-engineering
- Business intelligence tools (e.g. Power BI)
- Logistics, import & export (incoterms)
- Advanced Microsoft Office Skills
- Knowledge of ERP Systems (e.g. Oracle)
- Knowledge of cloud computing platforms (e.g. AWS, Azure)
- Customer relationship management (CRM) systems

LETLHOGONOLO NOE-TUNGAMIRAI

PROFESSIONAL SUMMARY

Seasoned Corporate Executive with 20+ years experience in strategic management, governance, and business consulting. Presently engaged as a highly experienced Governance Consultant, focusing on strategy and policy development, business process re-engineering and restructuring. Additionally involved in governance board training, specialising in social and ethics programs. Past and current board memberships include roles at the Development Bank of Southern Africa, Postbank, Women In Tech and other notable institutions, serving on key committees like Social Ethics (Chairperson), Audit & Risk, and IT Steering and Human Resources & Remunerations.

PROFESSIONAL EXPERIENCE

Governance and Strategic Advisor & Founder of Lift Women Independent Consultant | November 2023 - Current

- Provide strategic advisory to political parties on election preparation, including campaigning, social media activities, panel discussions, podcasts, and radio interviews.
- Successfully advised a political party that doubled its seats in the recent elections; continue to support political parties in formulating constitutions, policies, and organizational structures for improved efficiency.
- Participate in panel discussions and talks on governance, policies, politics, transformation, and equality, both as an individual and founder of Lift Women.
- Offer governance advisory services and assist with policy formulation to enhance corporate governance frameworks and ensure regulatory compliance.
- Develop and implement policies that promote ethical practices and improve organizational performance.
- Facilitate strategic planning sessions and conduct governance training and workshops to align executives with organizational objectives.
- Establish and optimize business structures and processes for better operational efficiency and governance.
- Lead Social and Ethics program facilitation, providing strategic insights and real-life case studies.
- Conduct board-level training and advisory, creating key governance documents for clients lacking formal governance structures.
- Execute high-level facilitation and presentation skills in executive training environments.
- Oversee learner assessments, feedback processes, and report writing to ensure alignment with training standards.
- Manage the preparation and distribution of training materials, coordinating closely with clients to meet specific board training needs.



SOFT SKILLS

- Strategic thinking
- Technological
- Leadership
- Problem solving
- Adaptability
- Collaboration
- Decision making
- Innovative
- Stakeholder Management
- Negotiation

EDUCATIONAL HISTORY

Wits Business School (WBS)

- Master of Business Administration (MBA) | January 2011 - February 2015
- Postgraduate Diploma in Management (PDM) | January 2010 - December 2010
- Management Advancement Programme (MAP) | January 2009 - December 2009

Torque-IT

Master Network Engineering Diploma Jan 2003 - January 2005

Professional Qualifications

- The Institute of Directors (IODSA) Chartered Director (SA) - Corporate Governance |Current
- Institute of Risk Management (IRMSA) Risk Management Modules - Corporate Governance|2020
- Institute of Directors (IODSA) Director 1-5 - Corporate Governance|2019
- Johannesburg School of Finance Finance Management|2019
- GIBS Board Leadership Program |2017

PROFESSIONAL EXPERIENCE CONTINUED

Chief Strategy Officer

Observatory Franchise Company| October 2018 - October 2023

- Served as Chief Strategic Officer at Observatory Franchise Company, leading strategic direction and planning for the franchise organisation.
- Developed and implemented growth, profitability, and efficiency strategies across all business areas.
- Collaborated with executives, franchise owners, and stakeholders to identify expansion opportunities and analyse market trends and competition.
- Crafted strategies to differentiate the brand and enhance customer loyalty.
- Oversaw the development and execution of comprehensive marketing and advertising campaigns, including digitalization initiatives.

Account Lead - Human Capital Management (HCM) Application

Oracle| October 2015- October 2017

- Acted as a strategic advisor, establishing a trusted advisory role with customers to enhance their success using Oracle's (HCM) products and services.
- Understood customer business needs and provided expert guidance on optimal solutions to meet those requirements.
- Served as a liaison between customers and Oracle's internal teams, ensuring seamless delivery of services and solutions.
- Conducted business reviews, identified growth opportunities, and drove customer retention and satisfaction.
- Leveraged strong communication and relationship-building skills, along with in-depth knowledge of Oracle's HCM products and services.

Account Lead - Corporate Accounts

Microsoft| September 2013- September 2015

- Served as an Account Lead for Corporate Accounts at Microsoft, managing and expanding relationships with key corporate clients.
- Ensured alignment of Microsoft solutions and services with client business needs and goals.
- Acted as the primary contact for clients, collaborating with internal Microsoft teams to meet client expectations.
- Identified opportunities to grow the business relationship and drive revenue growth.
- Ensured client satisfaction through effective communication, collaboration, and problem-solving.
- Stayed informed on industry trends and developments, as well as Microsoft products and services, to provide expert guidance and insights to clients.



PROFESSIONAL AFFILIATIONS

Institute of Directors
South Africa (IODSA)

AWARDS RECEIVED

Recipient of the prestigious Oracle Cloud Award of the Year & Club Excellence (2016), recognizing exceptional achievements and contributions in cloud technology and business excellence.

LEADERSHIP

Successfully managed a virtual team and accomplished top performance in cloud technology business development for FY16 (Oracle 2016 Cloud Award of the Year)

PERSONAL PROJECT

Founded 'Lift As You Rise' since 2022, a pioneering knowledge hub focused on empowering women leaders and facilitating their ascendancy to board positions in STEM industries in South Africa
(www.liftwomen.co.za)

REFERENCES

Available on request

PROFESSIONAL EXPERIENCE CONTINUED

Head: Human Capital (Contract)

Mosiamise Business Consulting| June 2013 - August 2013

- Contracted at Mosiamise Business Consulting to develop and implement HR policies, procedures, and programs aligned with organizational goals and values.
- Focused on promoting a positive workplace culture.
- Responsible for improving HR processes and practices.
- Worked closely with the leadership team to ensure effective collaboration and communication.

Manager: Transformation and Change Management

Rand Water| April 2012- December 2012

- Led and managed transformation initiatives across the organization, focusing on driving sustainable change and achieving strategic objectives.
- Worked closely with senior leadership and stakeholders to develop and implement change management strategies and plans.
- Provided guidance and support to teams throughout the change process.
- As a Change Manager, responsible for managing and developing a team of consultants to support the successful delivery of transformation projects.

Performance Improvement Advisory Consultant (Temp Assignment during Full Time MBA Studies)

Ernst & Young| August 2010- October 2010

- Worked with clients to identify improvement areas in IT Systems processes and implemented changes to enhance performance.
- Collaborated with a team of Consultants to gather and analyze data, develop recommendations, and create implementation plans.
- Assisted a government client (SITA) in implementing recommended changes to streamline IT systems processes.

Business Development Manager

Kuehne + Nagel| January 2007- December 2009

- Promoted Kuehne+Nagel's services and solutions to clients, negotiated contracts and pricing, and ensured meeting of revenue targets.
- Managed logistics, transportation, and supply chain functions, coordinating with internal teams for client needs fulfillment.
- Ensured timely and safe delivery of shipments.



PROFESSIONAL EXPERIENCE CONTINUED

Business Development Manager

Accesstel | July 2005- December 2006

- Managed the Telkom account (key account), focusing on understanding Telkom's needs and providing product information and demonstrations.
- Negotiated contracts and ensured customer satisfaction.
- Tasked with growing the Telkom account by identifying and prospecting new business opportunities within the account.

Network Systems Engineer

SIS Global | January 2005- June 2006

- Handled installation and configuration of hardware and software.
- Tested and troubleshot networks.
- Provided ongoing support and maintenance.

BOARD MEMBERSHIPS

Throughout my tenure as a Non-Executive Director across various boards, I have proactively worked to elevate governance, ethics, and compliance standards. This involved the strategic formulation and oversight of policies aligned with the Companies Act, King IV report, National Treasury Regulations, and the Public Finance Management Act (PFMA). My leadership in Social and Ethics Committees was pivotal in adopting rigorous ethical practices and implementing comprehensive anti-corruption frameworks, including the Prevention and Combating of Corrupt Activities Act (PCCA), adherence to the National Anti-Corruption Strategy (NACS), and engagement with mechanisms established by the Special Investigating Unit (SIU) to enforce integrity and transparency. These efforts significantly contributed to the integrity and transparency of corporate operations, underscoring my commitment to fostering organizational excellence and stakeholder trust through a deep understanding of regulatory requirements and governance principles.

Current

- Non-Executive Director at Mvula Trust.
- Non-Executive Director at Postbank & Chairperson of Social Ethics Committee
- Advisory Board Member at Women in Tech.
- Audit & Risk Committee Member and ICT Steering Committee Chairperson at South African Pharmacy Council.
- Non-Executive Director at Empanda & Epione.
- Disciplinary Committee & Appeal Tribunal Member at Legal Services Ombud.
- Member of Transport Appeals Tribunal



Previous

- Non-Executive Director at The Development Bank of Southern Africa (DBSA).
- Non-Executive Director at Community Schemes Ombud Service (CSOS).
- Non-Executive Director at South African Nuclear Energy (NECSA) Corporation (including subsidiaries NTP and Pelchem).
- Non-Executive Director at National Library of South Africa (NLSA).
- Non-Executive Director at Boxing South Africa (BSA).
- Non-Executive Director & Chairperson of Audit & Risk at Environmental Assessment Practitioners Association of South Africa (SAPC).
- Non-Executive Director at Isimangaliso Wetland Park.
- Council Member at Mangosuthu University of Technology (MUT).