

Kelly Baloyi (29)

Drivers Licence Type B

COMMUNITY ENGAGEMENT

Dedicated Community Outreach Specialist with a superior record of successful community service and engagement, both virtually and in-person. Working with a wide variety of community demographics to formulate beneficial programs and issue resolutions. Able to maintain a consistently positive and respectful attitude toward all citizens and local and state authorities.

KEY COMPETENCIES

- Strategic Thinking
 - Effective Communication skills, Written, Verbal, Visual
 - Exceptional Networking skills
 - Researcher
 - Community/Youth Developer
 - Results- orientated
-

PROFESSIONAL EXPERIENCE

Department of Police Oversight and Community Safety Ministry

Jul 2022 - Aug 2024

Community Outreach Officer| Stakeholder Engagement

I establish relationships with Police Service Management in the Western Cape, South Africa including the Provincial Commissioner and various District Commissioners. I serve as a contact person for station commanders to assist them in resolving community grievances. Additionally, I facilitate disseminating information to citizens through easily understandable means which effectively transcends potential communication barriers and limitations. Moreover, I monitor turnaround time regarding addressing citizen's concerns while providing accurate portfolio-related information to all concerned persons within society. Lastly, my duties is mediating between conflicting stakeholders such as clients/beneficiaries/communities aiming at achieving peaceful resolutions that satisfy everyone involved.

Responsibilities

- Coordinated with research unit to provide policy outcomes
- Created comprehensive progress reports on citizen queries, projects with detailed outcome analysis
- Public Education on safety policies with key focus on the community policing forums amended constitution
- Writing progress reports and presented key driving solutions to community conflict
- Editing videos and assisting MLO with Social Media posts

The Catholic Parliamentary Liaison office

April 2021 - May 2022

Media and Events Co-ordinator

As the CPLO events manager, I effectively coordinated both virtual and physical events. In line with my duties, I also supervised the production and dissemination of diverse CPLO publications ranging from video recordings to podcasts. Moreover, maintaining an up-to-date online presence was among my key obligations as a website administrator while skillfully managing multiple social media accounts for this organization remained paramount in enhancing brand image across various networks.

EDGE Communication, Action Society

Dec 2021 - March 2022

Spokesperson-Freelance

A spokesperson specializing in gender-based violence conducted interviews to raise awareness and provide insights into the pervasive issues surrounding GBV. Through these interviews, I amplified the voices of survivors and advocate for actionable change.

EDUCATION

Unicaf University

Masters in Public Administration, 2022 (in process)

Stellenbosch University

Bachelor degree in International Studies, 2017

SHORT COURSE(S)

Community Capacity Enhancement | Western Cape Government 2023

The Community Capacity Enhancement programme, is an integral part of UNDP's Leadership for Results programme and is based on a methodology known as Community Conversations. The CCE programme is aimed at dealing with the underlying causes of HIV/AIDS, be they power relations, gender issues, stigma or discrimination. WoSA coordination. I completed the introductory course and the master facilitation training.

University of Pretoria in Project Management | Thought Leadership and Critical Conversations 2020

Student Committee Program 2016(NQF6) \ FVZS Institute - Stellenbosch University

Women in Leadership 2015 (NQF6) \ FVZS Institute - Stellenbosch University

FELLOWSHIPS / VOLUNTEERISM

Apolitical Academy Fellowship 2018/2019

Apolitical Academy aims to provide non-partisan high-level mentorship to support the next generation of ethical and transformational public leaders in Southern Africa. I was taught the importance of collaborations which helped me execute needs based projects within my constituency.

Democracy works Foundation/Fellowship 2020

Democracy Works Academy, a youth-based initiative to develop and inspire future civil society leaders. The Academy provides the fellows with a holistic perspective on civic engagement and participation. Fellows are awarded an accredited certificate from the University of Pretoria in Project Management, Thought Leadership and Critical Conversations.

Girls Leading Change - Founder/Chairperson, 2019

Aims to equip young women with entrepreneurial and leadership skills through healthy engagements, education and empowerment tools. In the past six months the organization hosted leadership workshops in three provinces namely; Gauteng, Northern Cape and Western Cape. I am head of operations and my responsibility is to plan all projects workshops and sanitary towel distribution events.